

## Join the IHI Chapter at YU

### Why should students take IHI Open School courses?

- Courses are established by world-renowned faculty and are focused on quality improvement, patient safety, and leadership.
- Upcoming courses: patient and family centered care, teamwork and communication and operations management
- Develop skills in quality improvement and patient safety
- Become an agent of change in health care!

### IHI Open School Certificates of Completion

- The IHI Open School offers certificates of completion for students who want formal recognition for their participation.

## Why Join the IHI YU Chapter?

- Connect with mentors and students from other states, countries, and health professions
- Get involved in yearly QI projects
- Volunteer research opportunities
- Employers care! – establish an asset to your graduate school or employment

### Contact Info:

Email: [ihichapteryu@gmail.com](mailto:ihichapteryu@gmail.com)

Facebook page: IHI Open School Chapter YU

YU Connect Page: IHI Open School- YU Chapter

IHI Official Website: [www.ihl.org/openschool](http://www.ihl.org/openschool)

## Take Courses Now & Earn a Certificate!

- 1 **MHO 101: Achieving Breakthrough Quality, Access, and Affordability**
- 2 **PFC 101: Dignity and Respect**
- 3 **L 101: So You Want to Be a Leader in Health Care**
- 4 **PS 100: Introduction to Patient Safety**
- 5 **PS 101: Fundamentals of Patient Safety**
- 6 **PS 102: Human Factors and Safety**
- 7 **PS 103: Teamwork and Communication**
- 8 **PS 104: Root Cause and Systems Analysis**
- 9 **PS 105: Communicating with Patients after Adverse Events**
- 10 **PS 106: Introduction to the Culture of Safety**
- 11 **QI 101: Fundamentals of Improvement**
- 12 **QI 102: The Model for Improvement: Your Engine for Change**
- 13 **QI 103: Measuring for Improvement**
- 14 **QI 104: Putting It All Together**
- 15 **QI 105: The Human Side of Quality Improvement**
- 16 **QI 106: Level 100 Tools**
- 17 **E PS1: Partnering to Heal: Teaming Up Against Healthcare-Associated Infections**
- 18 **PH 101: Introduction to Population Health**



INSTITUTE FOR  
HEALTHCARE  
IMPROVEMENT

Because quality and  
safety *aren't* electives.



IHI OPEN SCHOOL

for health professions

YU  
CHAPTER

## What is an IHI Open School Chapter?

- A face-to-face, interprofessional group at YU, bringing together students from different health profession programs
- **Goal:** learn about quality improvement and improving care for patients

## A Globe-Spanning Network of Chapters

The IHI Open School's Chapter Network gives students a way to connect with like-minded students and faculty from other states, countries, and health-related professions—both face-to-face and online.

A Chapter is a grassroots organizing group on a university or hospital campus.

The IHI Open School has chapters in many universities in North America, South America, Europe, Africa, Asia, and we're constantly adding more. This year, we are proudly presenting IHI Open School at the York University. IHI Open School YU is a student run, but faculty mentored organization.

## Making a difference in the life of each patient

That's why we decide to go into health care. We become doctors, nurses, pharmacists, dentists, managers, policy advisors, and other types of health care workers because we believe **every patient deserves the best care.**

Many patients, however, experience harm during encounters with the health care system. Despite the rigorous preparation and hard work of health care providers, an estimated 185 000 adverse events occur every year, and 40,000 patients die on yearly basis in Canada. Notably, 70,000 of all adverse events are preventable.

It doesn't have to be this way. Institute of Health care Improvement (IHI) is a non-profit international organization that has committed itself to improve patient care. Join today, and make a difference!

Because  
too many patients  
suffer for no  
good reason.

## The IHI Open School Health Professions is an inter-professional education community that gives students the skills to become change agents in health care improvement.

- Skills like quality improvement, patient safety, teamwork, leadership, and patient-centered care.
- Employers are looking for these skills, and patients expect providers to have them.
- Students in nursing, health administration, policy, and other health professions can think of the IHI Open School as their "other school" an educational community that's free and open no matter where you are.
- There are no applications, no admissions requirements, and no due dates.